



LIFE Services Coach - Job Posting

Position Title: LIFE Services Coach

Position Type: Part-Time (15-18 hours per week)

Starting Wage: \$27.00 - \$32.00 per hour

Posting Summary:

Are **YOU** passionate about making a difference in people's lives?

Are **YOU** passionate about helping others build independence and thrive in their community?

At Pivot Point, we empower individuals with developmental disabilities, mental health challenges, and other life barriers to reach their full potential. We are currently seeking a compassionate and motivated LIFE Services Coach to support our teenage and adult clients in developing essential life skills through personalized, one-on-one support.

The LIFE program stands for Learning, Inclusion, Friendship, and Employment, and that's exactly what you'll help promote in the lives of the individuals you support.

Duties and Responsibilities

As a LIFE Services Coach, you will:

- **Teach Essential Life Skills:** Support clients in developing daily living skills such as meal prep, budgeting, time management, hygiene, self-advocacy, and community navigation (e.g., public transit, safety, accessing services).
- **Facilitate Goal-Setting and Planning:** Collaborate with clients, families, and team members to create individualized CarePlans and lesson plans with actionable steps toward personal goals.
- **Promote Social and Community Inclusion:** Support clients in building communication skills, fostering interpersonal relationships, and participating in recreational and community-based activities.
- **Provide Real-World Coaching:** Offer hands-on support in real-life settings using teaching tools (e.g., visual schedules, role-play), while adjusting techniques to fit each client's strengths, needs, and learning style.
- **Support Health and Wellness:** Assist with organizing appointments, attending medical visits, maintaining schedules, and promoting routines related to nutrition, exercise, and general well-being.

- **Document, Communicate, and Ensure Safety:** Maintain accurate case notes, timesheets, and reports; collaborate with teams and families; follow safety protocols; assist with conflict resolution; and gradually fade support as appropriate.

What You'll Bring:

- A diploma or degree in social services, psychology, community support work, or a related field is preferred.
- At least 1-2 years of experience working with individuals with developmental disabilities, mental health challenges, or similar populations.
- Strong communication and interpersonal skills, along with patience, empathy, and cultural sensitivity.
- Problem-solving skills and the ability to work both independently and as part of a team.
- Have a reliable vehicle and a valid Driver's License with a clean driving record (Driver's Abstract will be required)
- Willingness to obtain and maintain Emergency First Aid certification
- Willingness to obtain and maintain personal safety training (eg MANDT).

Working Conditions

- LIFE Services Coaches work in environments such as client homes, community centres, community parks, etc.
- This position requires use of a personal vehicle and personal (home) internet.
- Willingness to work with persons served who may exhibit challenging behaviors, including aggression. There is potential for workers to experience verbal aggression, such as swearing, or physical aggression, which could result in injury.
- Willingness to follow safety protocols, including de-escalation techniques, regular team check-ins, Behaviour Support Plans and Safety Plans, and MANDT training.

Why Work with Us?:

- **Make an Impact:** Help persons served achieve personal growth and independence.
- **Supportive Environment:** Join a team that values collaboration and personal development.
- **Professional Growth:** Access opportunities for training and career advancement.
- **Competitive Compensation:** Enjoy a competitive salary and flexible working hours.

At Pivot Point, we are driven by our mission to create the turning point in people's lives that inspires personal success. If you are ready to make a meaningful difference, we want to hear from you!

To apply, please visit <http://pivotpoint.ca/apply-now> to upload your resume and submit an application.