



## Commitment is Accountability

As a parent of a child or adult-child with Complex Care needs, you may have felt isolated, alone and often overwhelmed. Chances are, it has been a long road of seeking help and advocating for your child and family.

As supports fall into place, it is important to recognize how vital your role is in aligning with those service providers. **Your commitment to chasing our shared goal is the key!** In fact, the very success of the process relies upon deep levels of commitment from all parties.

The journey may be difficult at times, but in order to achieve the most success, you and your family must make a commitment to collaborate and utilize the services as intensely as possible. Families not committed to upholding their role within the team may be asked to leave the program or see funding diverted to other families in need.

It takes a village to raise a child, and to properly support a family with Complex Care and social needs.

We're all in this together!



## Key Elements of our Work

- We promote safety, stability and permanency.
- We follow a holistic family centred approach.
- We maximize family engagement and optimize parenting styles to meet each child's diverse needs.
- We respond directly to vulnerable families who, with the right support, can safely keep their families together.
- We assist with transitions between placements.
- We provide emergency support services to families, foster parents and other residential care facilities during times of crisis (extra set of hands to come alongside and help).
- We facilitate recovery from trauma (family and child) through Trauma responsive practices.
- We Integrate diverse funding streams to leverage towards one unified outcome.
- We Improve quality of life for families and individuals to a point where more common and moderate levels of support are sufficient to maintain wellness.

## To Learn More

Email us at [Complex.Care@PivotPoint.ca](mailto:Complex.Care@PivotPoint.ca) today to learn more about our Complex Care supports and how we can be of service to you, your child and your whole family.



Scan to Visit our Website

[Complex.Care@PivotPoint.ca](mailto:Complex.Care@PivotPoint.ca)  
[www.PivotPoint.ca](http://www.PivotPoint.ca)

Serving Communities Throughout BC

