

# ADULT SERVICES PROGRAM

## Individualized Funding 1 to 1

### Service Intro

Pivot Point's Adult Services Program provides a range of supports to individuals with Diverse Abilities ages 19 to retirement. We are on CLBC's qualified service providers list for Individualized Funding. That means that individuals who have been approved for services through CLBC, in both Persons with Developmental Disabilities (DD) as well as Personal Supports Initiative (PSI) streams, may use their funding at Pivot Point.

We provide services in the following areas:

1. **Employment:** At Pivot Point we utilize best practices for employment ([www.employmentforall.ca](http://www.employmentforall.ca)). We start with a discovery process then use the resources that exist in the community in order to support individuals in gaining employment. In addition, we provide a Job Coach to help set up each individual for success by helping with "getting ready" for employment, job seeking, interviewing, and then fulfilling the duties of the job successfully (and providing supports or adaptations where necessary). (see Employment page for more information).
2. **Community Inclusion - Community Based:** Operating outside of the participants home, our Lifeskills Workers support individuals to access full inclusion in their community. They are supported and learn routines associated with both generic services (e.g., accessing the library, rec centers, etc.) as well as informal support such as associations or community activities like church, social clubs, etc.
3. **Community Inclusion - Home Based:** We strive towards 'full citizenship' for the individuals we support. Pivot Point seeks to help integrate many aspects of successful community living into our programs for each person we serve. Our Lifeskills Workers support individuals in living successfully in their homes through the development of skill acquisition, physical well-being, social inclusion, and community access.
4. **Skill Development:** A large portion of Pivot Point's service provision is devoted to skill development of persons with extra support needs. A plan is created with formal programs to support best practices in assisting individuals and their families in establishing and achieving short term goals.
5. **Behavioural Support:** Adults with challenging and / or unsafe behaviours can access this support. We use behaviour support plans and safety plans, with an emphasis on increasing quality of life (see Behavioural Support page for more information).
6. **Support Coordination:** Our staff help to create networks of support to assist individuals in becoming better connected to services and resources in their natural community.
7. **Respite & Recreation:** Sometimes individuals and their families need a break. Pivot Point provides this support through the use of our hourly Respite and Recreation workers. These workers allow for flexibility in scheduling and support and assist families and individuals in managing their many diverse needs. \*Please note that we do not provide overnight respite.
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## The Individuals We Serve

Pivot Point Adult Services Program caters to individuals aged 19 to retirement seeking support and opportunities related to a quality life. Our services are based on the unique strengths and needs of each individual, and built around a person centered plan which includes a quality of life inventory to help determine what areas of life are most important to the individual to address.

## Pivot Point's Approach

- We believe in person centered practice as well as self determination for the individuals and families we serve.
- We have over 20 years of experience providing services using a direct / individualized funding model.
- We have a flexible service delivery system that is portable throughout the province (and beyond).
- We do not have a waitlist for services.
- We provide interdisciplinary practice through a host of highly skilled frontline and professional staff, who work within their scope of practice to respond to many different challenges individuals may face.
- We offer dynamic programs with demonstrated success for participants.
- We believe in a 'wraparound' approach to supports for individuals within their communities where natural supports are harnessed.
- We network with a variety of community partners to provide the best possible all around care and linkages for the individuals we serve.
- We are committed to delivering high-quality, high-outcome therapeutic intervention services.
- All of our services are tailored to each individual; starting, pausing and ending as goals of service are reached, or individualized funding is exhausted.

## A Typical Session

Sessions can vary in length from 2 to 5 hours and are available in person or online, any day of the week and during most hours of the day, as needed.

In our sessions, the staff thoroughly review the day's plan, often utilizing visual aids. We engage in discussions about the scheduled activities and learning objectives, together deciding on the appropriate locations for these learning experiences.

We are careful to build in breaks where staff and individuals served can just be together and enjoy each other's company.



## How To Get Started

1. If you are already a client in your late teens, and want to prepare for or transition into Adult Services, contact your Regional Manager to schedule a meeting to explore options that are best for you and your family.
2. If you are interested in individualized funding please contact your CLBC Facilitator.
3. If you are an adult but not yet a client, the best way to meet us is to complete our online form at: [www.pivotpoint.ca/request-a-meeting](http://www.pivotpoint.ca/request-a-meeting).

This provides a confidential way to share your contact information so that the Manager in your area can call to set up a time to discuss service options with you. Please note that fees are individualized and will be discussed at the information session.



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www.PivotPoint.ca

Serving Communities Throughout BC

