

ADULT SERVICES PROGRAM

Employment Services (Individualized Funding 1 to 1)

Service Intro

At Pivot Point we follow industry best practices for supported and customized employment. These include:

- Choice and control for individuals served
- Pursuit of paid employment
- Partnerships with community
- Full inclusion
- Job Search skills
- Individualized services
- Utilization of natural supports
- Long term support, where possible
- Continuous Quality improvement

We begin with a thorough discovery process. Once it is clear what the job seeker is interested in, we utilize natural resources that exist in the community to support individuals in gaining employment (i.e., job seeking, interviewing, etc.).

We then provide a Job Coach to help set up the individual for success by assisting with preparing for employment and then fulfilling the duties of the job successfully (and provide support or adaptations where necessary). Our vision is to fade our support, wherever possible, so that natural supports found on the job are sufficient for ongoing success.

Additionally we support individuals on learning and refining the life and social skills necessary to keep a job.

Once stable in the job and satisfied with their path, individuals can exit the program. However we are available to return as requested.

While our services are typically funded through CLBC, individuals can also use private funding for employment services. Furthermore, some people use their extended health care, trust funds, Ministry of Education funding, college grants, etc. where appropriate.

At Pivot Point

- We believe in person centered practice for the individuals and families we serve.
- We have over 20 years of experience providing services using an individualized model.
- We do not have a waitlist.
- We offer dynamic programs with demonstrated success.
- We have a flexible service delivery system.
- We believe in a wrap around approach for individuals within their communities.
- All of our services are tailored to each individual; starting, pausing and ending as goals of service are reached, or individualized funding is exhausted.



Pivot Point's Approach

Step 1: Discovery Process:

- a. Conduct a PATH as a person centered plan
- b. Interview family and friends
- c. Assess skills and ecological fit
- d. Assess vocational themes
- e. Visit potential places of employment

Step 2: Utilize Community Employment Agencies

Step 3: Apply for Suitable Jobs

Step 4: Design & Follow an Employment Support Plan

Step 5: Transfer support to natural supports in the community and on the job.

The Individuals We Serve

Must be over age 19 to access Employment Services through CLBC funding.

Individuals served are always at the center of our care plans. We take our direction primarily from them and the people in their support circles. We seek permission to consult with others in their lives.

Pivot Point staff have training and knowledge about a variety of different diverse abilities. We are happy to provide support to individuals regardless of their diagnosis or challenges.

A Typical Session

Sessions are anywhere from 2 to 10 hours per week depending on the needs of the individual, where they are at in the job seeking process, and the plans dictated by funding. Sessions can be shorter or longer to accommodate working through goals more quickly, and can be delivered any day of the week and most hours of the day, as needed.

Services are provided in the individual's home, community and place of work. Our staff arrive, check in with the individual and begin working on the goals. Data is collected where appropriate. After each session, Session Summaries detail the work accomplished and highlight any needs or successes.

How To Get Started

1. If you are already a client in our Adult Services Program, contact our Program Manager to schedule a meeting to explore options that are best for you.

- Alternatively, if you are paying privately for Employment Services (or being reimbursed via extended Health Benefits), your Adult Services Program Assistant will discuss how to add this financial contribution to your existing budget so that everything runs smoothly.

2. Typically, individuals contact their CLBC Facilitator to enquire about funding for Employment Services.

3. If you are an adult but not yet a client, the best way to meet us is to complete our online form at www.pivotpoint.ca/request-a-meeting.

This is a confidential way to share your contact information, so that we can contact you.

The Manager in your area will call to set up a time to discuss service options with you.

Please note that fees are individualized and will be discussed at the information session.



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www.PivotPoint.ca

Serving Communities Throughout BC

