



# ADULT SERVICES PROGRAM

## Employment Services

(Individualized Funding 1 to 1)

### Service Intro

At Pivot Point we follow industry best practices for employment. These include:

1. Choice and control for individuals served
2. Pursuit of paid employment
3. Partnerships with community
4. Full inclusion
5. Job Search skills
6. Individualized services
7. Utilization of natural supports
8. Long term support, where possible
9. Continuous Quality improvement

To learn more, visit [employmentforall.ca](http://employmentforall.ca)

We begin with a thorough discovery process. Once it is clear what the job seeker is interested in, we utilize natural resources that exist in the community to support individuals in gaining employment (i.e., job seeking, interviewing, et.). We then provide a Job Coach to help set up the individual for success by assisting with preparing for employment and then fulfilling the duties of the job successfully (and providing supports or adaptations where necessary). Our vision is to fade our support, wherever possible, so that natural supports found on the job are sufficient for ongoing success.

While our services are typically funded through CLBC, individuals can also use private funding for employment services. Furthermore, some people use their extended health care, trust funds, Ministry of Education funding, college grants, etc. where appropriate.

### Pivot Point's approach

Step 1. Discovery Process:

- a. Conduct a PATH as a person centered plan
- b. Interview family and friends
- c. Assess skills and ecological fit
- d. Assess vocational themes
- e. Test / visit potential places of employment

Step 2. Utilize community employment agencies

Step 3. Apply for suitable jobs

Step 4. Design and follow an Employment Support Plan

### At Pivot Point we...

- believe in person centered practice for the individuals and families we serve,
- have over 11 years of experience providing services using an individualized model,
- do not have a waitlist,
- offer dynamic programs with demonstrated success,
- have a flexible service delivery system
- believe in a wrap around approach for individuals within their communities.



## A typical session

Sessions are anywhere from 2 to 10 hours per week depending on the needs of the individual, where they are at in the job seeking process, and the plans dictated by funding. Sessions can be shorter or longer to accommodate working through goals more quickly.

Services are provided in the individual's home, community and place of work. Our staff arrive, check in with the individual and begin working on the goals. Data is collected where appropriate. At the end of a session Session Summaries are used to describe the work done during that session and identify any needs or successes.

## The individuals we serve...

Must be over age 19 to access Employment Services.

Individuals served are always at the center of our care plans. We take our direction primarily from them and the people in their support circles. We seek permission to consult with others in their lives.

Pivot Point staff have training and knowledge about a variety of different diverse abilities. We are happy to provide support to individuals regardless of their diagnosis or challenges.

## How to get started

1) If you are already a client in our Adult Services Program, contact your Program Manager at to schedule a meeting to explore options that are best for you.

- Typically, this will also require you to contact your CLBC Facilitator to enquire about funding for Employment Services.
- Alternatively, if you are paying privately for Employment Services (or being reimbursed via extended Health Benefits), your Adult Services Program Assistant will discuss how to add this financial contribution to your existing budget so that everything runs smoothly.

2) If you are an adult but not yet a client, the best way to meet us is to complete our online form at [www.pivotpoint.ca/request-a-meeting](http://www.pivotpoint.ca/request-a-meeting). This is a confidential way to share your contact information, so that we can contact to you. Our Manager in your area, will call to set up a time to discuss service options with you.



## Contact Us Today

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