



ADULT SERVICES PROGRAM

Behaviour Consultation (Individualized Funding)

Service Intro

CLBC provides funding for adults with challenging and or unsafe behaviours. Pivot Point's highly credentialed Board Certified Behaviour Analysts (BCBAs) and Assistant Behaviour Analysts (BCaBAs) provide behavioural assessments, Behaviour Support Plans, and Safety Plans (where necessary), with an emphasis on improving the individual's quality of life.

Pivot Point delivers high-quality, high-outcome therapeutic intervention services which are grounded in best practices. We do this through the use of assessment, full input from the individual served and their care team, professional consultation and program development, and a high degree of accountability.

Plans are developed, the team is trained and the success of the intervention is monitored on an ongoing basis.

The individuals we serve...

Must be over age 19 to access this particular form of Behaviour Consultation Services.

Individuals served are always at the center of our care plans. We take our direction primarily from them and the people in their support circles. We seek permission to consult with others in their lives.

Pivot Point staff have training and knowledge about a variety of different diverse abilities. We are happy to provide support to individuals regardless of their diagnosis or challenges.

We conduct a quality of life inventory to determine what areas of life are most important to the individual to address. Through this learning we can better assist individuals in improving their overall satisfaction and quality of life.

Pivot Point's approach...

- we believe in person centered practice for the individuals and families we serve,
- programs are strengths based,
- professional staff work within the scope of their practice,
- plans are grounded in best practices,
- all of our services are "self-scheduled" with flexible times,
- our services are delivered in individuals homes and communities, or our clinics,
- individuals are encouraged to actively participate in their intervention programs and attend community workshops if desired,
- we are accountable for the work we do with ongoing data collection procedures and detailed invoicing systems,
- there are no waitlists for services,
- we actively seek feedback from individuals, family members, and community partners.

A typical session

Individuals served are provided with a Home Program Binder that outlines our supports and contains planning documents, and most assessments. The Behaviour Consultant reviews the assessments with the individual and their care team to better understand individual preferences, priorities, and goals. Programming targets are then identified, assessments are scored, and a Positive Behaviour Support Plan is drafted. If there are any dangerous behaviours or a PRN is administered, then a Safety Plan is also created.

Once these plans are created they are presented to the support team and family who are then trained in the implementation of the recommended interventions. Data collection is expected as this is how the effectiveness of programming is monitored. The BC checks in with the team on a regular basis, providing support as needed.

Progress Review Meetings are held every 6 months to review the data and discuss the effectiveness of the intervention formally.

How to get started

1) If you are already a client in our Adult Services Program, contact your Program Manager at to schedule a meeting to explore options that are best for you.

- Typically, this will also require you to contact your CLBC Facilitator to enquire about funding for Behaviour Consultation Services.
- Alternatively, if you are paying privately for Behaviour Consultation Services (or being reimbursed via extended Health Benefits), your Adult Services Program Manager will discuss how to add this financial contribution to your existing budget so that everything runs smoothly.

2) If you are an adult but not yet a client, the best way to meet us is to complete our online form at www.pivotpoint.ca/request-a-meeting. This is a confidential way to share your contact information, so that we can contact to you. Our Manager in your area, will call to set up a time to discuss service options with you.



Contact Us Today

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Office Hours: 9am-5pm, Monday-Friday

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